



BUREAU
VERITAS

Bureau Veritas Certification

Kyndryl Inc.

15D Soseaua Orhideelor, The Bridge Building, 1st Floor, 6th District Bucharest, 060071
Romania

This is a multi-site certificate, additional site(s) are listed on the next page(s)

Bureau Veritas Certification Holding SAS - UK Branch certifies that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

ISO/IEC 20000-1:2018

Scope of certification

THE IT SERVICE MANAGEMENT SYSTEM OF THE KYNDRYL SERVICE MARKETS, INNOVATION CENTERS AND DELIVERY CENTERS SUPPORTING THE PROVISION OF IT SERVICES IN ACCORDANCE WITH THE SERVICE CATALOGUE

Original cycle start date:	17-April-2023
Expiry date of previous cycle:	NA
Certification / Recertification Audit date:	06-January-2023
Certification / Recertification cycle start date:	17-April-2023
Subject to the continued satisfactory operation of the organisation's Management System, this certificate expires on:	16-April-2026

Certificate No.: **US018179**

Version: **2**

Issue date: **19-June-2024**

Brian Sanders



0008

Signed on behalf of BVCH SAS UK Branch

Certification Body Address: 5th Floor, 66 Prescot Street, London, E1 8HG, United Kingdom

Local Office: 16800 Greenspoint Park Drive Suite 300S Houston, TX 77060, USA

Further clarifications regarding the scope and validity of this certificate can be found by selecting or scanning the QR Code shown on the left.





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ISO/IEC 20000-1:2018

Scope of certification

Site Name	Site Address	Site Scope
HQ	15D Soseaua Orhideelor, The Bridge Building, 1st Floor, 6th District Bucharest, 060071 Romania	THE IT SERVICE MANAGEMENT SYSTEM OF THE KYNDRYL SERVICE MARKETS, INNOVATION CENTERS AND DELIVERY CENTERS SUPPORTING THE PROVISION OF IT SERVICES IN ACCORDANCE WITH THE SERVICE CATALOGUE
Site 1 - Keppel Data Hub	Keppel Data Hub, 25 Tampines Street 92 Singapore, 528877 Singapore	
Site 2 - Singapore PTE LTD	29A International Business Park, S18 JURONG EAST, 609934 Singapore	
Site 3 - Keppel Data Center	Keppel DC Singapore 5 (SGP 5), 13 Sunview Way Singapore, 627541 Singapore	
Site 4 - Singapore - The IBM Place	9 Changi Business Park Central 1 Singapore, 486048 Singapore	
Site 5 - Kyndryl Netherlands	Mercuriusplein 1 HA Hoofddorp, 2132 The Netherlands	
Site 6 - Brasil Servicos	Rodovia Jornalista Francisco Aguirre Proença , KM 09 (SP 101) HORTOLÂNDIA, 13186-900 Brazil	
Site 7 - São Paulo	Avenida das Nações Unidas - 14261 - Condomínio WT Morumbi SAO PAULO, 3550308 04794-000 Brazil	
Site 8 - Mogi Mirim	Av Romário Schincariol - 1111 Mogi Mirim, 3550308 13803-584 Brazil	
Site 9 - Osasco	Avenida Roberto Pinto Sobrinho 350 Osasco, 3550308 06268-120 Brazil	

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Scope of certification

Site Name	Site Address	Site Scope
Site 10 - Calle Santa	Calle Santa Hortensia 26-28 MADRID, 28002 SPAIN	THE IT SERVICE MANAGEMENT SYSTEM OF THE KYNDRYL SERVICE MARKETS, INNOVATION CENTERS AND DELIVERY CENTERS SUPPORTING THE PROVISION OF IT SERVICES IN ACCORDANCE WITH THE SERVICE CATALOGUE
Site 11 - Calle Yecora	Calle Yecora 4 Madrid, 28002 SPAIN	
Site 12 - Centro Tecnico	Centro Técnico - Torrejon Calle Mar Adriatico 2, San Fernando De Henares Madrid, 28830 SPAIN	
Site 13 - Numacia Calle	Barcelona - Numancia Calle Numancia 164, Barcelona, 08029 SPAIN	
Site 14 - San Fruitos	San Fruitos Avda Calle Sakura 8, San Fruitos De Bages Barcelona, 08272 SPAIN	
Site 15 - Cerdanyola	Cerdanyola Del Valles Parc, PC 10601 Parc de l'Alba Cerdanyola, 08290 SPAIN	
Site 16 - Lisboa Portugal	Rua do Mar da China, 3 Lisboa, 1990-138 Portugal	
Site 17 - Porto Salvo Portugal	Av. Dr. Mário Soares Porto Salvo, 2784-511 Portugal	
Site 18 - Carnaxide Portugal	Rua do Proletariado, 14A Carnaxide, 2790-138 Portugal	
Site 19 - Porto Portugal	Rua Gonçalo Sampaio, 157 Porto, 4150-367 Portugal	
Site 20 - Tomar Portugal	Avenida Doutor Aurélio Ribeiro, 1 Tomar, 2300-305 Portugal	

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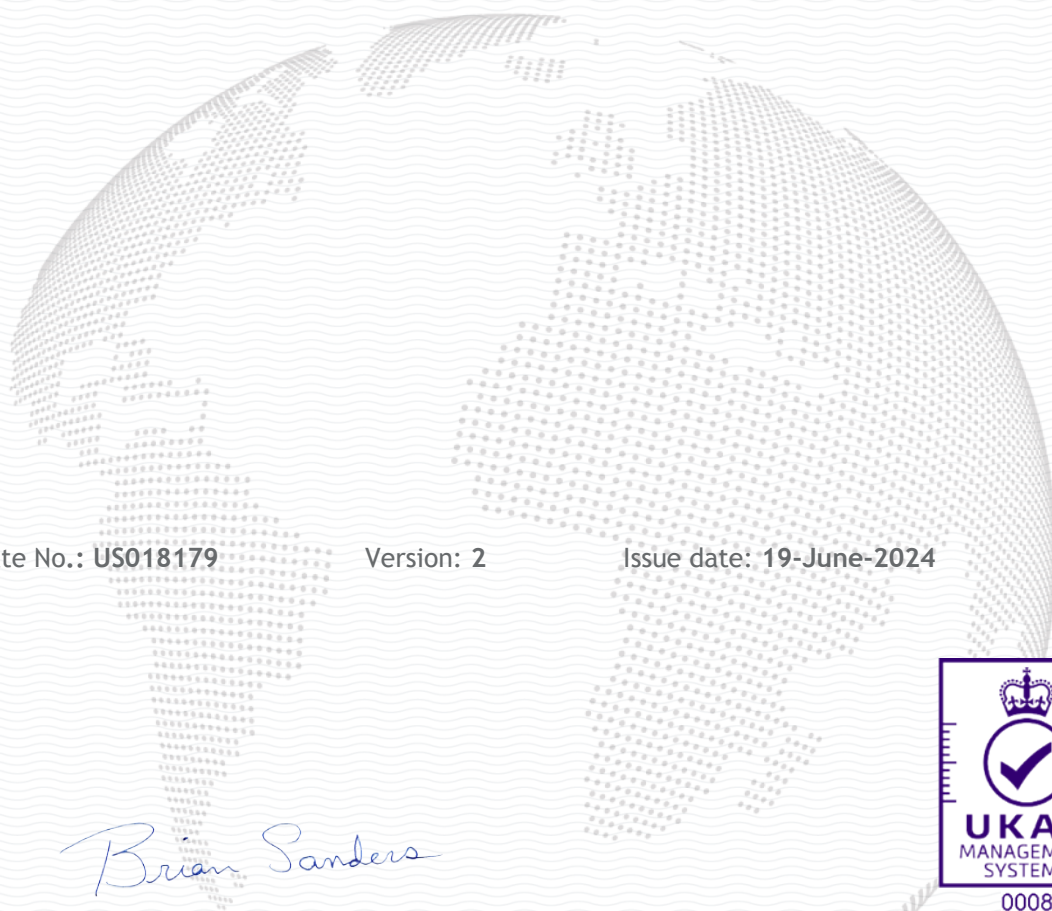
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Scope of certification

Site Name	Site Address	Site Scope
Site 21 - Viseu	Viseu Zona Industrial de Coimbrões 16 Viseu, 3500-618 Portugal	THE IT SERVICE MANAGEMENT SYSTEM OF THE KYNDRYL SERVICE MARKETS, INNOVATION CENTERS AND DELIVERY CENTERS SUPPORTING THE PROVISION OF IT SERVICES IN ACCORDANCE WITH THE SERVICE CATALOGUE



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