

Enhance your employee experience with Digital Workplace Services



Hybrid work is here to stay

Organizations are optimizing employee digital experiences to foster collaboration, culture, and productivity for all employees—wherever they need to work.



Marketplace facts

92%

of employers worldwide said the employee experience will be a priority through 2024¹

42%

of organizational leaders pointed to lack of IT support as the biggest IT challenge to supporting remote/hybrid workers²

37%

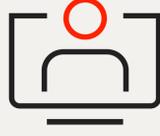
of employers worldwide said the Covid-19 pandemic had a negative impact on organizational culture¹

Kyndryl can help. Let's co-create a digital workplace that puts employee experience at the center.

Our experts and open technology platform can provide the **scale, security, and expertise** to deliver enhanced digital experiences for your employees to help fuel collaboration, productivity, and enable an inclusive hybrid workplace culture.



IT Support Services



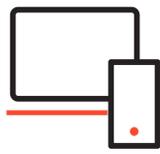
Build cognitive capabilities and automation into your IT support strategy and enhance employee experience by proactively resolving issues before they occur.

Workplace Collaboration Services



Extend the security features of your office wherever your employees work, unlocking communication and interaction from anywhere.

Modern Device Management Services



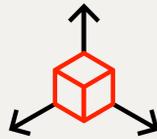
Streamline device management with a single, end-to-end service for virtually all employee devices, operating systems, and ownership models.

Desktop Virtualization Services



Empower employees with cloud-based access to business applications through a security-rich, hosted virtual desktop solution.

Kyndryl Consult - Digital Workplace Services



Accelerate your journey to a modern and secure digital workplace with strategy and implementation expertise to help improve employee and customer experiences.

Contact Center as a Service (CCaaS)



Improve customer loyalty, modernize your business operations, and empower your contact center employees with a state-of-the-art omnichannel contact center solution.

Kyndryl Digital Workplace Services in action

1 Enhance employee experiences and productivity - A multinational petroleum company improved end-user experience impacts by **30%**

2 Decrease number of support incidents - A government agency reduced the number of monthly service desk calls by **50%**

3 Speed up device deployment - A public sector customer deployed over **25,000** devices in one week

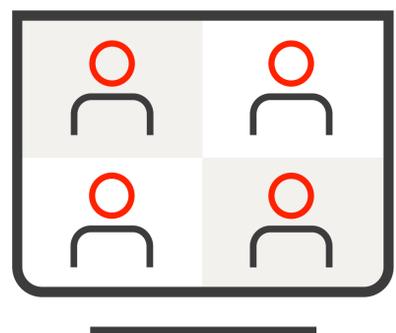
4 Shorten time to process service requests - A financial services firm reduced the average time to resolve service tickets by **96%**

5 Reduce device management and support costs - A large retailer reduced device management costs by **30%**



For more information, please contact your **Kyndryl** representative.

Visit the website kyndryl.com/services/digital-workplace



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¹ Employee Experience Survey, Willis Towers Watson, June 2021
² Driving Bottom-Line Value by Linking Customer Experience to Employee Experience, IDC, January 2022